

Managing Data: Lessons Learned from Real Life - Moving from "Hands On" to "Light Touch"

Wind Energy update
International Wind O&M Forum for Power Producers $19^{th} - 20^{th} \ \text{February 2013}$ Day 1 Onshore Wind Section – 15:30

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Data: The route from "hands on" to "light touch"

In this session ...

- Why change?
- What to specify?
- **Budgets**
- Access to data
- Data Good, bad, and hacked!
- Testing
- Transition to "light touch"
- Is it worth the effort?



BVG Associates

- Market analysis and business development
 - Supply chain development
 - Economic impact assessment
 - Support to industrialisation

- Technical innovation & engineering analysis
 - Support to investment in technology
 - R&D programme management
 - Design and engineering services

- Project implementation
 - FIT project development (UK only)
 - SCADA & condition monitoring
 - O&M technical support





Data: The route from "hands on" to "light touch"

Why change?

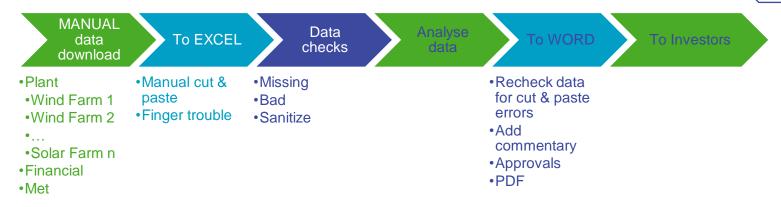
- **Before**
 - Too much risk of finger trouble
 - Focus on making sure raw data is valid

~8 man days per week

~2 man

days per

week



- After
 - Data automatically delivered for engineer review
 - Focus on the story the data tells

AUTOMATIC To EXCEL Data checks To Investors data download Automatic Automatic Add commentary Automatic

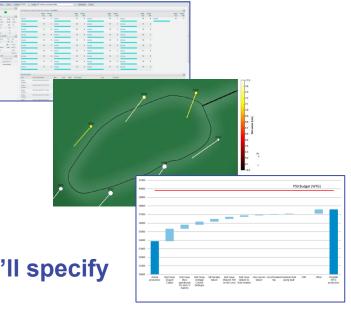
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How and what to specify?

- How do I define what I want?
 - Invest time in getting requirements clear
 - Talk to ALL your stake holders
 - Get buy-in from ALL at specification stage
 - Not during take-over
- Who knows best?
 - Answer it yourself In house knowledge I'll specify
 - **URS (20 pages) FDS (150 pages)**
 - Ask the Supplier(s) They've done it all before I'll trust them
 - Mature product? But is the expertise still in the company?
 - Beware: Bespoke software will cost more than you think
 - Phone a friend Call in an independent expert
 - Not the cheap option, but often worth the investment





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Budgets (1)

- **Examining the costs**
 - How much am I really spending on reporting and analysis?
 - Weekly / monthly reports
 - **Incident analysis and report**
 - **Bad and missing data**
 - How much is manual data handling that can be automated?
 - What savings will automation realistically bring?



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Budgets (2)

- **CAPEX and OPEX budgets**
 - **CAPEX**
 - Software licencing and configuration
 - **Set-up interfaces to existing data** (Comm's / VPN / Database access rights)
 - IT Hardware &/or Hosting set-up
 - Internal: management, definition, validation
 - **OPEX**
 - Software and hardware maintenance
 - **Hosting rental**
 - Dial-up / data

CAPEX Budget:	Low [€k] 162	High [€k] 405
Reporting Platform:	140	330
Hardware - Data Centre	12	25
Site Interfaces	30	130
Software licences	25	100
Configuration	45	100
Installation and SAT	10	45
Internal Costs:	22	75
Project Management	2	10
Engineering	15	50
Operations	5	15

Low and high for each category. Don't add the columns up!

0

0

- Hidden costs
 - "Just a tick in a box" can translate to €4k per site
 - "We've connect to this turbine type before" ... does not mean that the connection system was robust

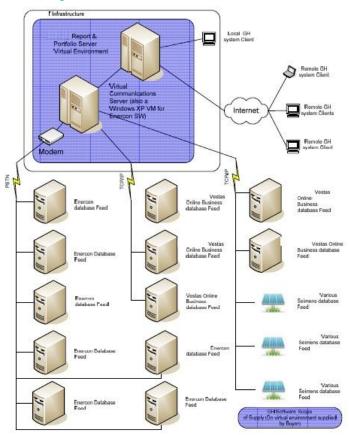


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Access to Data

Access to data: understanding the challenges beyond the technical

- Where to access the data?
 - Wind turbine Wind farm Cloud
- Who owns the data / data server?
- Source data availability & reliability
 - Data "shadow-lands"
 - **Edited data**
 - By who?
 - **Auto-fill**
- **Acceptance testing**
 - **Agree pre-contract**
 - **Apples and pears**
 - Simulated data or sample data

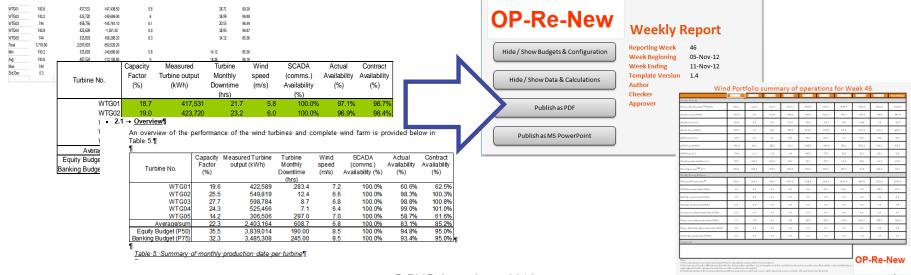




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Light Touch ... How light?

- **Challenges post handover:**
 - Testing the transparency of routine data processing
 - Spotting exceptions
- Filling in the gaps, the benefits of manual editing compared with auto fill
 - Is the information (eg. wind speed) available to make use of autofill?
- Transitioning from "hands on" to "light touch" approach





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Was it worth the effort? (1)

Benefits

- Reporting now generally stress free
- Weekly data on engineer's desk on Monday morning Issued by Noon
- Effort is now focused on turbine performance not background data
- **Business opportunities More cost effective service to Clients**

Surprises

- Moving from real computers to virtual hosting was transparent (+)
- Record keeping and documentation poor in many organisations (-)
 - OEMs Software / database documentation
 - Developers Who checked the "As built" files?

Disappointments

- Cost about 10% over original realistic budget
- Insufficient early dialogue with key stake-holders
- Erratic data retrieval from sites on dial-up modems



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Was it worth the effort? (2)

- Lessons learned
 - Specify:
 - Ask probing questions early
 - **Drill through supplier hype and reputation**
 - **Budget:**
 - It's a software project Be realistic Think optimistic x Pi
 - Late changes in requirements or core team will cost €€€
 - Interfaces to data:
 - Even in this connected world this is still not trivial
 - **Beware of legacy turbines and interfaces**
 - The data read from the OEM SCADA will NOT always be right!
 - **Acceptance Testing:**
 - Test Plan
 - **Define clearly pre-contract**